

Dear Valued Partner:

On March 31, 2018, FirstEnergy Solutions (FES), all of its subsidiaries and FirstEnergy Nuclear Operating Company (FENOC) announced that we have voluntarily filed petitions under Chapter 11 of the Federal Bankruptcy Code to facilitate an orderly financial restructuring.

The competitive generation assets owned and operated by FES and FENOC are continuing operations and serving customers as usual. FES and FENOC are currently placing orders and receiving goods and services as usual, and expect to pay suppliers to these subsidiaries for all goods and services received after March 31, 2018, under normal terms.

FES and FENOC have over than \$550 million in cash, which we believe is enough liquidity to continue normal operations and to meet post-petition obligations to employees, suppliers and customers as they come due.

For goods and services provided by suppliers to FES and FENOC on or prior to March 31, 2018, payment for outstanding invoices cannot be made without specific court authorization. Payment for goods and services delivered prior to the filing will be addressed through the Chapter 11 process.

The process for filing and/or checking the status of a claim will be made available at a later date. Court filings and claims information are available at <http://cases.primeclerk.com/FES> or sending an email to FESinfo@primeclerk.com.

We are committed to the relationships we have developed with our business partners, and will continue to work closely with you throughout this process. In the meantime, attached is a brief FAQ document to help answer your questions. You can also contact the information hotline, toll-free at 855-934-8766 or locally at 917-877-5963, or via email at FESinfo@primeclerk.com.

FirstEnergy Corp. (NYSE: FE), and its other subsidiaries, including its regulated subsidiaries, are not part of the filing and will not be subject to the Chapter 11 process.

Thank you for your support.

Vendor Questions and Answers

1. What assurances can you provide that my company will be paid for goods and services provided to FES and FENOC in the future?

- FES and FENOC expect to continue to place orders and receive goods and services as usual, and to pay suppliers for all goods and services received after March 31, 2018, the date of the Chapter 11 filing, under normal terms.
- The Bankruptcy Code provides *administrative status* for payments related to post-petition (after the filing date) goods and services. (Administrative status gives vendors assurance that their payments for post-petition goods and services are Court authorized.)
- FES and FENOC believe that they have sufficient liquidity to continue their operations and to meet their post-petition obligations to employees, suppliers and customers as they come due.
- This means that the Filing Entities intend to issue payments per normal terms going forward.
- Unfortunately, under the U.S. Bankruptcy Code, once a company files for Chapter 11, they are no longer able to issue payments for goods or services provided prior to the Chapter 11 filing date. Amounts owed for goods or services provided prior to the March 31, 2018 filing date will be addressed through the Chapter 11 process. The Company regrets any hardship this may cause.

2. The check I received bounced. Will you be re-issuing me a new check?

- We are prohibited from paying any pre-petition amounts under the Bankruptcy Code. A stop payment was placed on all outstanding checks immediately prior to the March 31, 2018 filing date. The stop payment was not the result of insufficient funds. Any amounts owed pre-petition will be settled through the claims process.

3. Have the filing entities secured Debtor-in-Possession (DIP) financing?

- No. FES and FENOC have over \$550 million in cash, which they believe is enough liquidity to continue normal operations and to meet post-petition obligations to employees, suppliers and customers as they come due. As such, the filing entities are not seeking debtor-in-possession (DIP) financing at this time.

4. Will there be a critical vendor motion? How will I know if I am included in the motion?

- The Filing Entities have filed various routine first-day motions with the Bankruptcy Court to support operations and for authority to pay certain pre-petition obligations during the court-supervised process. The critical vendor motion is one of the first day motions that was filed with the Bankruptcy Court.

5. Is there a Critical Vendor List? If so, how do I get put on it?

- There is no critical vendor list. FES/FENOC have requested authority from the Court to pay pre-petition claims to vendors at their discretion. Unfortunately, the criteria and/or circumstances that allow for pre-petition vendor claim payments to be made are extremely limited.

6. When will vendors be paid for goods and services delivered before the filing? Is there anything vendors can do to expedite this process?

- FES and FENOC cannot pay for vendors claims for goods and services delivered to these businesses prior to our filing on March 31, 2018, without specific court approval.
- Payment for goods and services delivered prior to the filing will be addressed through the Chapter 11 process.
- FES and FENOC are currently placing orders and receiving goods and services as usual, and expect to pay vendors for all goods we take title of, and services that are provided after the date of the Chapter 11 filing, under normal terms.

7. What determines whether an invoice is a pre-petition or post-petition claim? What is the difference?

- Goods we took legal title of and services delivered to the filing entities on or prior to the March 31, 2018 Chapter 11 filing are considered pre-petition and will be addressed through the Chapter 11 process.
- Goods we take legal title of and services that are provided to us after the entities' filing date are considered post-petition and will be paid in the normal course.
- In making this distinction, the key factor is not the invoice date, but when the goods or services were delivered and the filing entities became legally responsible for payment.
- The filing entities intend to meet post-petition customer, vendor and employee obligations as they come due.

8. My company issued an invoice to one of the filing entities after the filing date for goods or services provided prior to the filing. Is it pre-petition or post-petition?

- The key factor is not the invoice date, but rather when we take legal title of the goods or the services are provided to us and if that is after the filing date, the Filing Entities became legally responsible for payment.
- If the delivery date was on or prior to the filing date, the claim will be considered pre-petition, regardless of the date of the invoice.

9. Can my company reissue an invoice to expedite payment?

- The determination of whether a claim is paid in the normal course or addressed in through the Chapter 11 process is based on the date the goods or services were delivered, not on the date of the invoice.
- Accordingly, your claim cannot be expedited by reissuing the invoice.

10. Can vendors apply payments made after the filing to pre-petition invoices?

- No. Vendors must maintain a distinction between receivables for goods and services provided to the filing entities before the Chapter 11 filing and receivables for goods and services provided after the filing.

11. Will the filing entities continue to order goods and services from vendors?

- Yes. FES and FENOC expect to continue to place orders and receive goods and services as usual, and to pay suppliers to these entities for all goods and services received after the date of the Chapter 11 filing, under normal terms.
- FES and FENOC believe that they have sufficient liquidity to continue their operations and to meet their post-petition obligations to employees, suppliers and customers as they come due.

12. Can I renegotiate my contract terms with FES / FENOC?

- The Chapter 11 filing does not release a supplier from its contractual responsibilities to the Filing Entities. The Company can and will pay for goods or services provided on or after the March 31, 2018 filing date. Unless notified otherwise, all contractual suppliers should continue operating according to the terms of existing contracts.
- It is important to understand that the competitive generation assets owned and operated by FES and FENOC are currently operating and serving customers as usual.
- The cooperation of all vendors is essential to a successful outcome of this process.

13. If FES isn't paying amounts owed prior to the filing, can suppliers with contracts stop abiding by them?

- The Chapter 11 filing does not invalidate contracts. All contract terms are still in force.

14. How do vendors file a proof of claim?

- Advisors for the filing entities are currently preparing a complete list of creditors. Some of these creditors will be required to file a proof of claim in the legal proceedings; those creditors will be sent a proof of claim filing form well in advance of the filing deadline.
- The claims agent, Prime Clerk, will provide the appropriate forms to claimants once a deadline for filing claims has been set.

- Additional information about this process and filing a claim is available at <http://cases.primeclerk.com/FES> or by calling 855-934-8766 or sending an email to EMAIL@primeclerk.com.

15. Where can suppliers send a reclamation claim?

Reclamation demands can be sent to:

FES Case Administration

C/O Prime Clerk
830 3rd Avenue, 3rd Floor
New York, NY 10022

Correspondence sent by hand delivery or overnight mail should be sent to:

First Energy Solutions

c/o Prime Clerk
830 3rd Avenue, 3rd Floor
New York, NY 10022

16. How can I get additional Vendor information?

- The company has set up additional information locations:
Vendor information line: 855-934-8766
Court documents and case information at <https://cases.primeclerk.com/FES>